



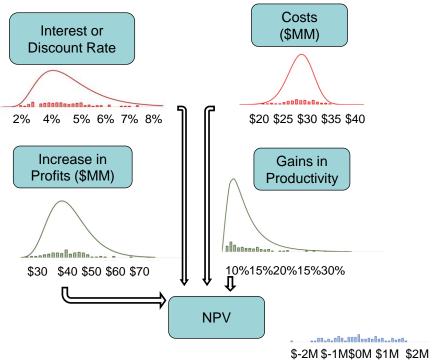
Assessing Subjective Probabilities

Using Subject Matter Experts to Estimate Uncertainty

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We Need Expert Estimates



The Monte Carlo Simulation

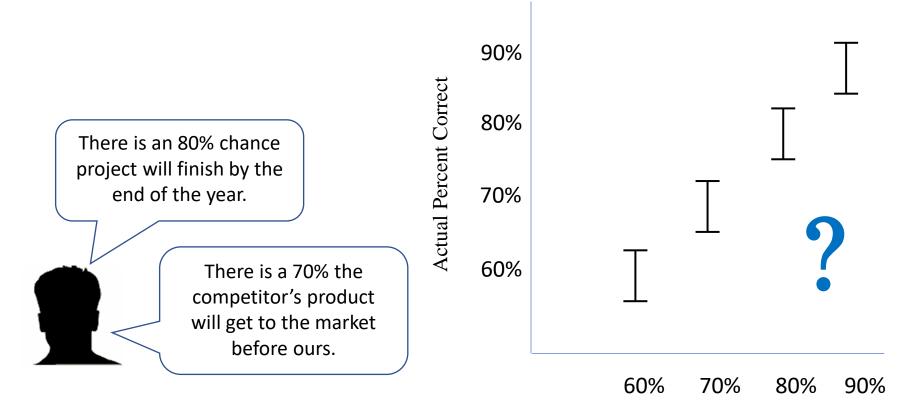
Society of Petroleum Engineers (2000) The Application of Probabilistic and Qualitative Methods to Asset Management Decision Making G. S. Simpson, F. E. Lamb, J. H. Finch, and N. C. Dinnie Abstract Inter com SSCAG/SCAF/EACE Joint International Conference (2008) indus the t An Assessment of the Inherent Optimism in Early Conceptual relati **Designs and Its Effect on Cost and Schedule Growth** othei value D. Bearden, C. Freaner, R. Bitten, and D. Emmons Abstract When missions experience cost growth, cost estimators are often criticized for underestimating the cost of missions in the early conceptual design stage. The final spacecraft and instrument payload configuration at launch, however, can be significantly different as the project evolves, thereby leading to cost "growth" as compared to these lower initial estimates. In order to m estimate, historical mass, power, data rate, and growth



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Expressing Uncertainty

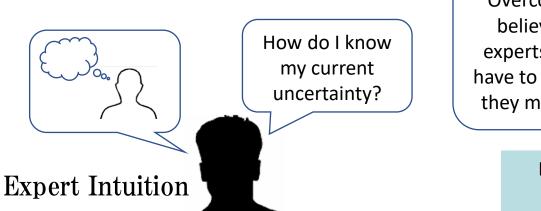


Assessed Chance Of Being Correct





Overconfidence



"Overconfident professionals sincerely believe they have expertise, act as experts and look like experts. You will have to struggle to remind yourself that they may be in the grip of an illusion."

> Daniel Kahneman, Psychologist, **Economics Nobel**

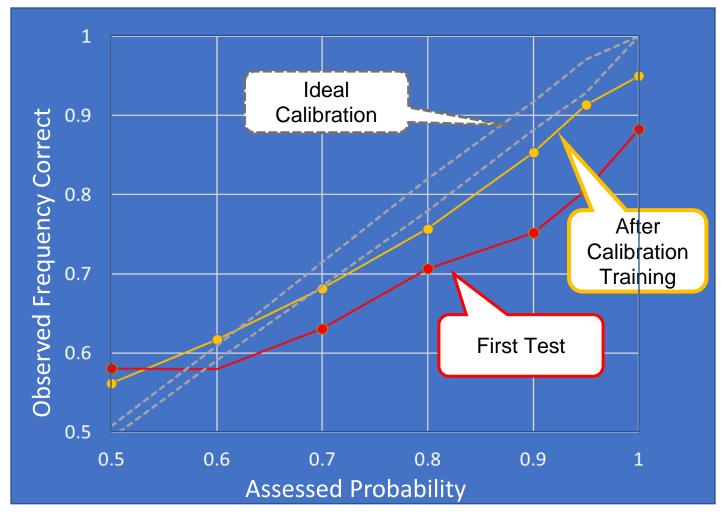


- Studies also show that measuring *your own* uncertainty about a quantity is a general skill that can be ullettaught with a *measurable* improvement.
- HDR has calibrated over 1,600 people in the last 22 years. •
- 85% of participants reach calibration within a half-day of training. ۲





Before and After Calibration Training



- Of the 1,600+ individuals we calibrated, we compiled the tests of 434 of the most recent training sessions totaling over 52,000 individual test responses.
- The first benchmark test showed, as expected, that participants were very overconfident.





90% Confidence Interval Question	Lower Bound	Upper Bound
Mozart was born what year?		

True/False Question	True or False?	% Confidence
A hockey puck will fit in a golf hole.		





Calibration Aid: "The Equivalent Bet"

For 90% Confidence Interval questions, which game would you rather play?

- **Game A**: Win \$1,000 if your interval contains the correct answer
- Game B: Spin a dial with a 90% chance to win \$1,000

For the Binary Confidence questions, which game would you rather play?

- **Game A**: Win \$1,000 if your answer is correct
- **Game B**: Spin a dial with a chance to win \$1,000 equal to your stated confidence

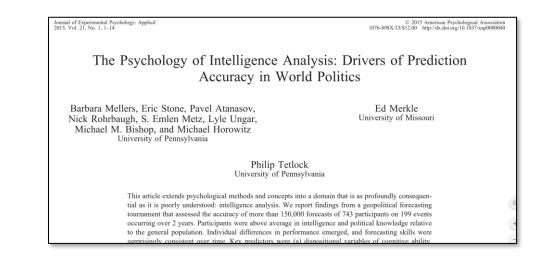
Game B:







Three Ways to Make Better Forecasts

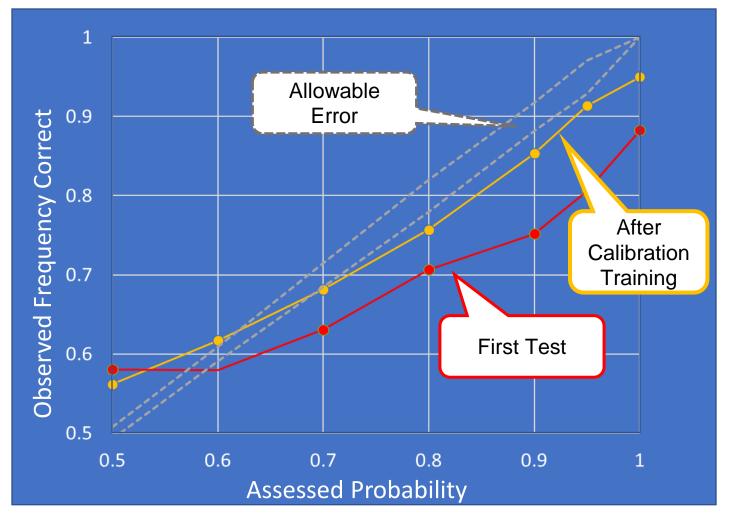


- 1. Training: Calibrated probabilities basic probabilistic thinking
- 2. Aptitude: Measured by tests and past performance
- 3. ..





Before and After Calibration Training



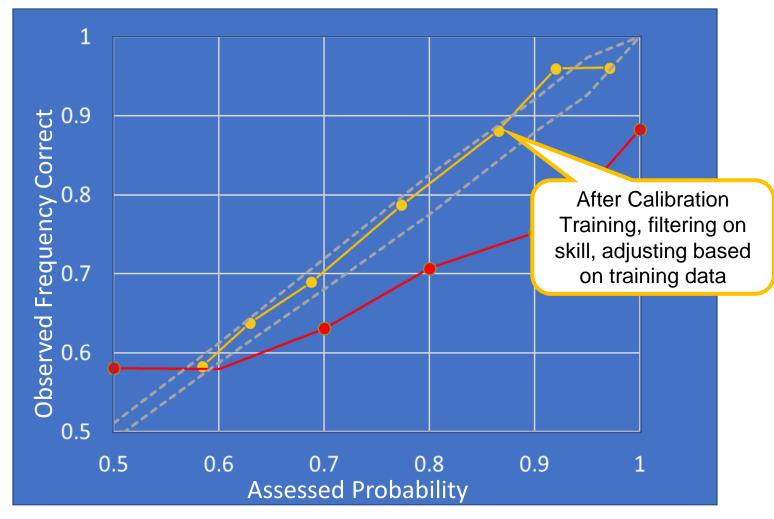
- Of the 1600+ individuals calibrated, we compiled the tests of 434 of the most recent training sessions totaling over 20,000 individual test responses.
- The first benchmark test showed, as expected, that participants were very overconfident.



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- By dividing the questions into two sets we could use one set to provide adjustments to answers on a different set of questions.
- If we used the adjusted estimates instead of their stated estimates, the results are almost perfectly calibrated.

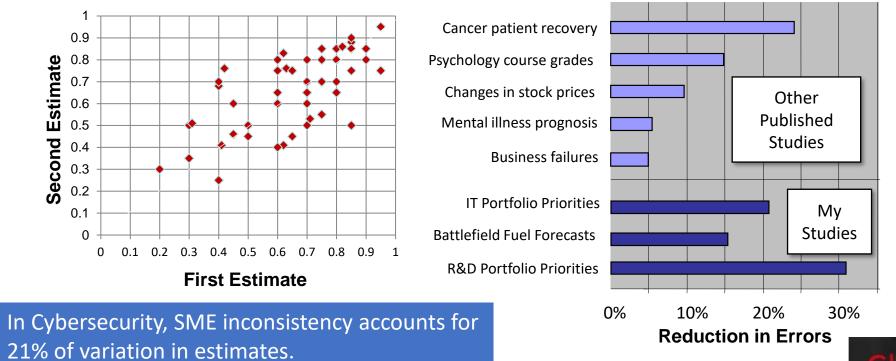


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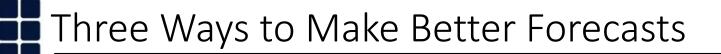
The Lens Method: Reducing Inconsistency

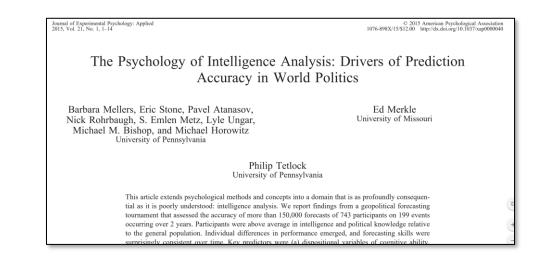
Methods that statistically "smooth" estimates of experts show reduced error in several studies for many different kinds of problems.





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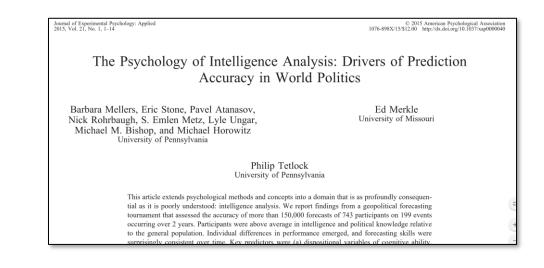




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- 1. Training: Calibrated probabilities basic probabilistic thinking
- 2. Aptitude: Measured by tests and past performance
- 3. Teams!

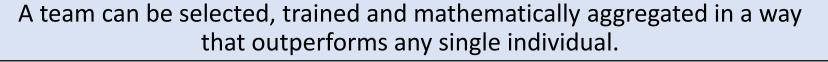


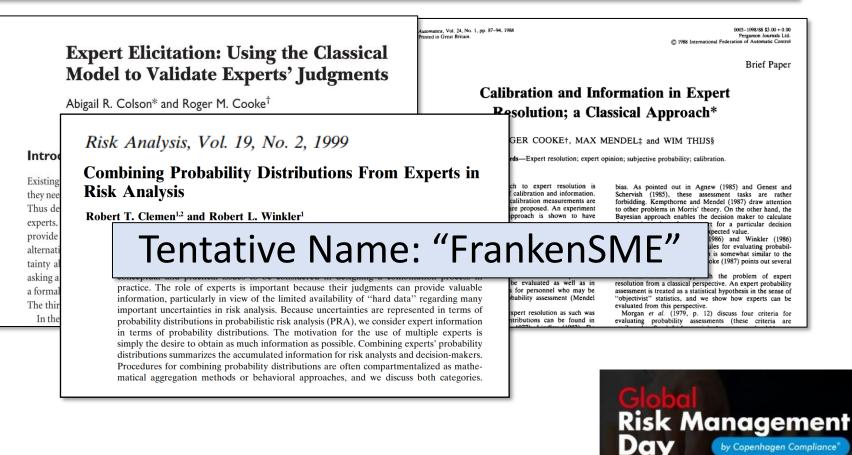


Aggregating Experts

Accuracy, consistency, calibration, etc





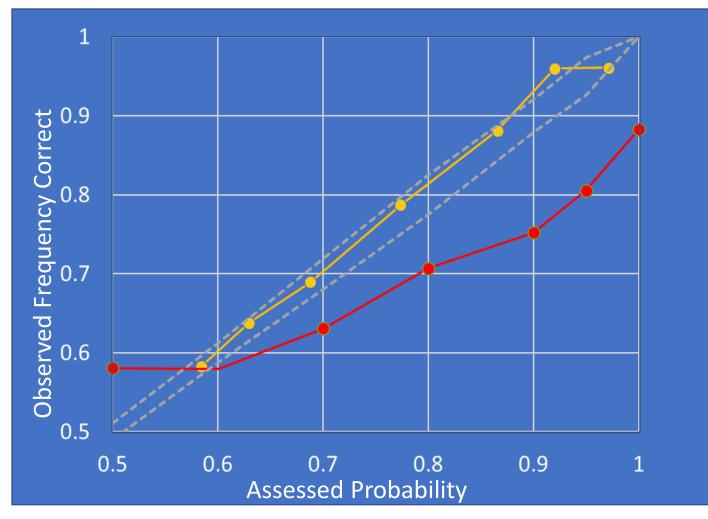


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The Effect of Combining SMEs



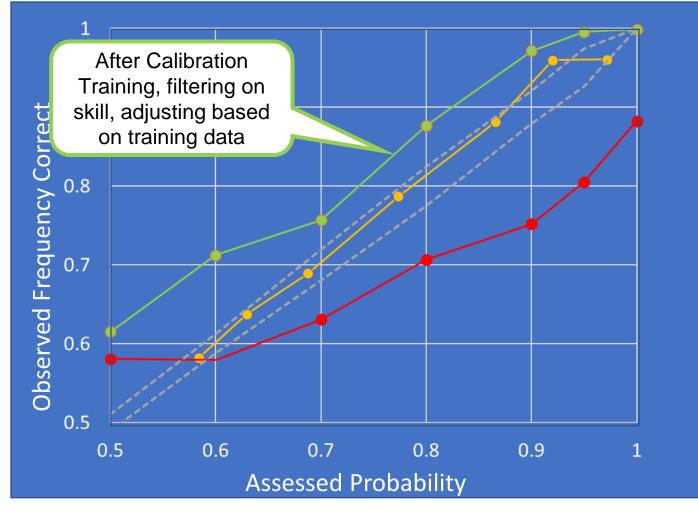
- A special case of aggregation is when two people give the same answer (they agree and both state 80% confidence).
- What is the chance they are correct?



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The Effect of Combining SMEs

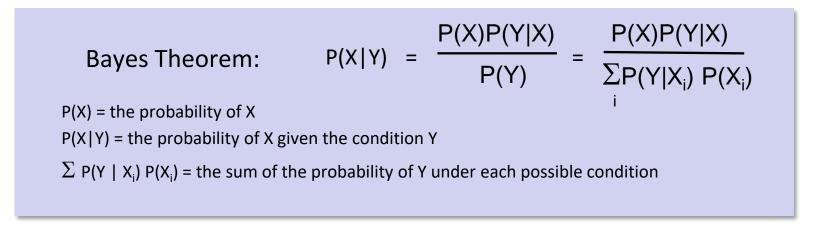


- A special case of aggregation is when two people give the same answer (they agree and both state 80% confidence).
- What is the chance they are correct?
- Surprise!



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It's all about Bayes



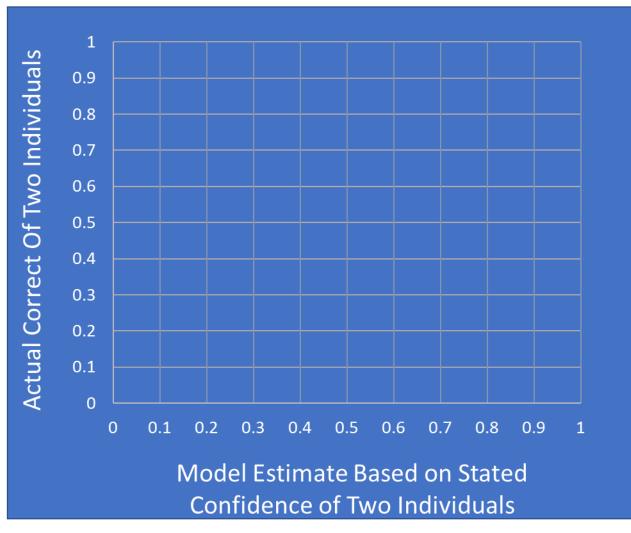
$$\frac{P(X|C_1 \dots C_n)}{1 - P(X|C_1 \dots C_n)} = \left(\frac{1 - P(X)}{P(X)}\right)^{n-1} \prod_{i=1}^n \frac{P(X|C_i)}{1 - P(X|C_i)}$$



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The Model vs. Reality

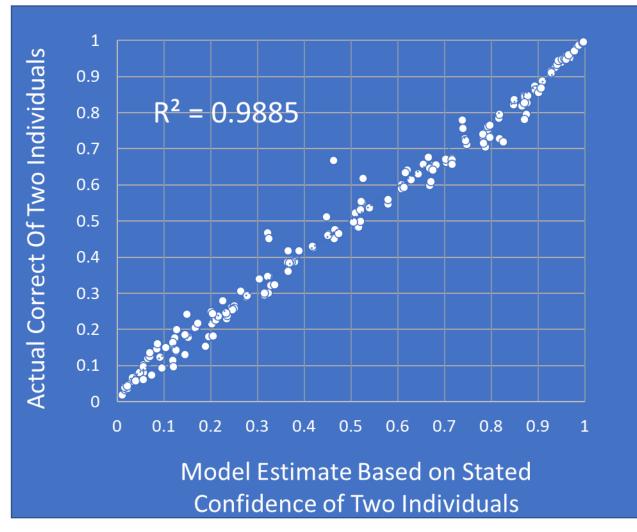


- I generated over 380,000 random pairs of individuals who responded to the same question.
- When we look at all the combinations of probabilities that two people put on a claim being true, the Bayesian model which estimates team performance based on individual performance is a good predictor of actual team performance.





The Model vs. Reality

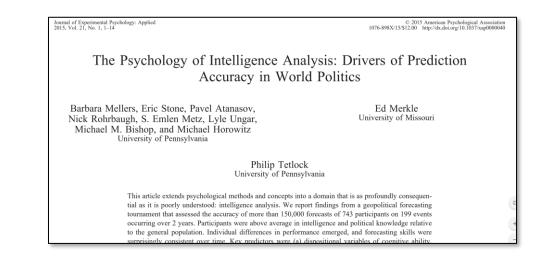


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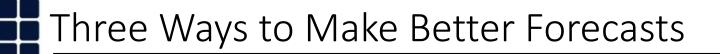


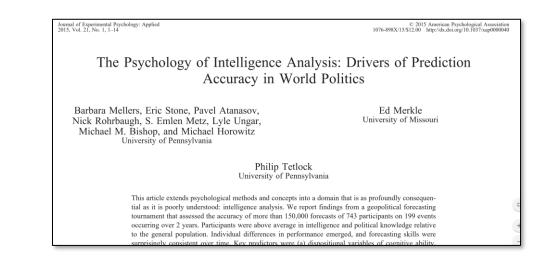
Three Ways to Make Better Forecasts



- 1. Training: Calibrated probabilities basic probabilistic thinking
- 2. Aptitude: Measured by tests and past performance
- 3. Teams!







- 1. Training: Calibrated probabilities basic probabilistic thinking
- 2. Aptitude: Measured by tests and past performance
- 3. Teams! but only if they consist of "belief updaters"





- Even in quantitative models, subjective estimates are useful and often unavoidable.
- Calibrating SMEs is critical!
- A team is more than the sum of its parts.
- Some aggregation methods are *MUCH BETTER* than others based on:
 - How SMEs are selected
 - How SMEs are trained
 - How SME input is elicited
 - How SME estimates are combined mathematically
- A team of SMEs could be optimized for any type of application.

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